

IN THE FOOTSTEPS COACH TOUR TERMS & CONDITIONS

PRICING

The price quoted for your tour is for the specifications agreed only.

VARIATIONS TO TOUR ARRANGEMENTS

These terms and conditions, together with the documented tour itinerary, proposal or booking form, set out the entire agreement of the parties. Any prior discussions or agreements between the parties whether written or oral are cancelled as at the date of setting out the itinerary and schedule but without prejudice to any rights which have already accrued to any other parties. Any variations agreed before the start of the tour will be confirmed in writing (Where applicable, additional charges in respect of these changes will be shown in the confirmation).

As of the date of departure of the tour, any requests made to vary the itinerary, travel or accommodation arrangements must be agreed to by both parties and may incur an additional charge. Agreement to vary any such arrangements is subject to local availability and cancellation of other travel and accommodation arrangements that have already been made.

PAYMENT

A deposit of £100.00 per person is required with your booking to confirm your tour. The balance due (total less deposit paid) will be payable 8 weeks before the commencement date of your tour. Failure to pay the balance by the due date (8 weeks before the commencement date of your tour) will result in the cancellation of your booking and forfeiture of the deposit paid.

If you cancel your tour for any reason once the booking has been confirmed the deposit paid is non-refundable unless it is due to government-imposed Covid restrictions. In the event of you cancelling your tour after the final payment has been made you will be entitled to a refund as follows: -

<i>Weeks Before Departure</i>	<i>Refund</i>
More than 8-weeks	Total minus deposit.
4 – 8 weeks	60% of balance.
2 – 4 weeks	30% of balance.
0 – 2 weeks	NIL% of balance.

The decrease in the amount of refund made is reflected in the level of expenses incurred by us organising your tour and the associated costs we have already had to pay. Should we have to cancel your tour for any reason you will be advised at the earliest opportunity. You will be offered alternative dates for your tour, but should that not be acceptable, you will be entitled to a full refund (inclusive of deposit).

Under EU regulations our services are classed as a package tour and all payments made by a 'package tour' customer are fully protected. To facilitate this, your deposit and final payments are lodged in our separate trust account which cannot be drawn down by us until your tour has been completed.

ACCOMMODATION

The accommodation and board base of your tour is that shown on your proposal. This is inclusive of the meals stated only and all other meals are at your cost.

The level of board may be varied to suit your specific requirements and where requested your tour may be on a half-board or full-board basis. Where lunch and dinner are not included appropriate arrangements will be made to ensure that suitable facilities are available for you to purchase meals and refreshments as required. In any case, the meals included within the price will be detailed on your proposal or booking form.

TOUR VEHICLE(S)

Coaches and minibuses will be sourced from our list of coach companies depending upon which type of vehicle suits your group. A professional driver will be supplied with each vehicle. We would respectfully ask guests not to smoke or eat hot food whilst travelling in these vehicles.

TRAVEL ARRANGEMENTS

Pick-up and drop-off points will be agreed upon and form part of the agreement. These are shown on our proposal or booking form.

LIABILITY

In The Footsteps Tours Limited shall not be liable to you or be deemed to be in breach of these terms and conditions because of any delay in performing, or any failure to perform, any of **In The Footsteps Tours Limited's** obligations concerning the tour if any delay or failure was due to any cause beyond **In The Footsteps Tours Limited's** control. Although this is not an exhaustive list, the following shall be regarded as causes beyond **In The Footsteps Tours Limited's** reasonable control, acts of God, explosion, fire or accident, tempest, flood, war or threat of war, sabotage/terrorism, civil disturbance, strikes or prohibitions or measures of any kind on the part of any government, legislative or legal body.

In The Footsteps Tours Limited shall not have any liability to you for any loss, damage, costs, expenses, or other claims for compensation arising as a result of any instructions supplied by you that are incomplete, incorrect, inaccurate or illegible.

Except in respect of personal injury or death caused by **In The Footsteps Tours Limited's** negligence, **In The Footsteps Tours Limited** shall not be liable to you because of any representation (unless fraudulent), implied warranty, condition or other term, duty at common law, or under express terms of these terms and conditions, for any indirect, special or consequential loss, damage, costs, expenses or other claims (whether caused by the negligence of **In The Footsteps Tours Limited** or otherwise) which arise out of or in connection with the provision of the tour. Unless expressly provided in these terms and conditions, the entire liability of **In The Footsteps Tours Limited** in connection with the provision of the tour and under these terms and conditions shall not exceed the amount of **In The Footsteps Tours Limited's** charges for the provision of the tour.

Both you and **In The Footsteps Tours Limited** irrevocably agree that these terms and conditions shall be interpreted and construed in accordance with the laws of England and Wales and that both parties submit to the exclusive jurisdiction of the courts of England and Wales.

If any provision of these terms and conditions is held by any competent authority to be invalid or unenforceable in whole or in part, the validity of the other provisions of these terms and conditions and the remainder of the provision in question shall not be affected.

These terms and conditions are believed to be fair and reasonable and reflect the pricing and insurance arrangements of **In The Footsteps Tours Limited**. If you believe these terms and conditions are unreasonable and unfair, you should advise **In The Footsteps Tours Limited** of this in writing before booking the tour.

TOUR OPERATOR'S LIABILITY INSURANCE

In the footsteps holds comprehensive tour operator's liability insurance, together with comprehensive motor vehicle cover consistent with this activity, details of which can be supplied on request.

PASSPORT

Please ensure that you have a valid passport that is valid for a minimum of 6 months from the date of commencement of your tour. Your passport should be carried with you whilst on the tour.

PERSONAL TRAVEL INSURANCE

It is a requirement of our service that you obtain appropriate travel insurance to cover all members of your group for the full duration of the tour. You may be required to provide proof of such appropriate insurance cover and failure to do so could result in your tour being cancelled and any deposit paid being forfeited.

MEDICAL COVER

Please ensure that you have appropriate medical insurance for your tour.

UK residents should obtain a UK Global Health Insurance Card before departure to receive healthcare in an EEA country or Switzerland whilst abroad. For information on applying visit <https://www.gov.uk/government/news/uk-launches-global-health-insurance-card>.